



Bumper Plating, Inc.

9400 E. WILSON ROAD

INDEPENDENCE, MO 64053

March 20, 2000

United Services Environmental, Inc.
343 Edgewood Rd. NW #255
Cedar Rapids, IA 52405

Dear Dermot,

I want to personally thank you for getting us into compliance. I appreciate the extra effort your company has put forth to help us understand our current situation with our Tier II filing, Air Permitting requirements and StormWater Permit.

As you are aware, we had been using another firm to perform some of these services, but their willingness to help us understand our specific requirements, was minimal at best.

We plan to use your very thorough services based upon your "service attitude". Thank you again for your willingness to work with our specific needs.

Sincerely,

Dale Svaglic
President
A & A Bumper Plating
816-254-1515