



Cultured Marble, Onyx & Granite  
Futura Solid Surface

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4/21/04

Dermot Kerin  
President  
United Services Environmental, Inc.  
P.O. Box 10634  
Cedar Rapids, IA 52410-0634

Dear Dermot,

I wanted to take the time to thank you and your staff for the fabulous and invaluable service that you have provided to our company. Your assistance in getting our operation compliant with the various environmental statutes has been handled in an extremely efficient and painless manner.

Not only are we up to speed with all of our reporting, but we have passed two Haz-Mat inspections with the local Fire Department with flying colors. They were extremely impressed with the documentation that we able to provide them on our current program, and stated that they wished more people in local industry were as organized as we now are.

We here at Manstone, Inc. look forward to a continued relationship with you as we go forward. Please feel free to have any potential clients contact me personally, so that I can describe the outstanding service and professional working relationship that your company has provided to us.

Sincerely,

J.D. Sauer  
Vice-President/General Manager  
Manstone, Inc.  
719-578-1500  
JD@Manstone.com