

August 11, 2003

Dermot Kerin  
President  
U.S. Environmental, Inc.  
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Dear Dermot,

I would like to take this opportunity to express my thanks to you and your staff for the professional and informative service that you have provided to our company. The Tier II filings, plant walk throughs and communication are greatly appreciated.

I have used the Compliance Report Manual in all of our Haz Com training since we started with your company in 2000. The Manual makes it easy to understand which PPE's may be needed, locations of hazards, and three easy ways to get information on materials.

Thanks again for going the extra mile to help us with our compliance needs.

Sincerely,

A handwritten signature in black ink that reads "Ron Saul". The signature is written in a cursive style with a large, prominent "R" and "S".

Ron Saul  
Facilities Manager/Safety Director  
Standard Golf Company